

**Commonwealth of Massachusetts  
Executive Office of Health and Human Services**

***Department of Mental Health  
Resource Directory***



**June 2018**



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If you have any changes to this guide please let Avis Somerville in the Commissioner's Office know by email at [avis.somerville@massmail.state.ma.us](mailto:avis.somerville@massmail.state.ma.us) or by phone at (617) 626-8130.

# **Commonwealth of Massachusetts**

## **Department of Mental Health**

### **VISION AND MISSION STATEMENT**

#### **VISION**

Mental Health is an essential part of health care. The Massachusetts Department of Mental Health, as the State Mental Health Authority, promotes mental health through early intervention, treatment, education, policy and regulation so that all residents of the Commonwealth may live full and productive lives.

#### **MISSION STATEMENT**

The Department of Mental Health, as the State Mental Health Authority, assures and provides access to services and supports to meet the mental health needs of individuals of all ages, enabling them to live, work and participate in their communities. The Department establishes standards to ensure effective and culturally competent care to promote recovery. The Department sets policy, promotes self-determination, protects human rights and supports mental health training and research. This critical mission is accomplished by working in partnership with other state agencies, individuals, families, providers and communities.

#### **AUTHORITY**

Massachusetts General Law: Chapters 19, 123

Regulations: 104 CMR

Departmental policies issued from time to time by Commissioner

## **Mental Illness and Recovery**

Serious, long-term mental illness describes disorders that cause severe disturbances in thinking, feeling and relating that result in a substantially diminished capacity for coping with the ordinary demands of life. Mental illness may affect anyone, regardless of age, sex, gender, race, income, religion or education. One in every five Americans experiences an episode of mental illness at least once in a lifetime or experiences numerous or persistent episodes.

We know that recovery from mental illness is possible. The Department of Mental Health (DMH) supports recovery in many ways, most importantly through its Community First Initiative. “Recovery Through Partnership” is the guiding principle that supports Community First for adults, children, adolescents and families with serious mental illness and serious emotional disturbance. We champion people’s right to live as independently as possible in the community, and it is DMH’s responsibility to support recovery and success of individuals with the lived experience of serious mental illness.

### **Community First Goals:**

- Sustain a person and family centered agency that is culturally competent and eliminates disparities.
- Use evidence based and emerging practices and data-driven decision making while achieving operational efficiencies.
- Engage in meaningful consumer and family involvement and peer support in all aspects of the Department of Mental Health.
- Rely on services that are flexible, trauma-informed, and that value respect and dignity.

Community First focuses on the individual and that for every individual there are as many paths to recovery. DMH consumers include those with serious mental illnesses. These include schizophrenia, depression and manic depression. Current research indicates that many severe mental illnesses are biological diseases that interfere with normal brain function. Genetic factors, family history, psychological or social factors, chronic medical illness, substance use and severe traumatic life crises can create a predisposition to mental illness. Mental illness is not the result of a lack of "willpower" or weak character. Mental illness can occur at any age, even when a child is very young or in elderly people.

Researchers continue to pursue the study of how biochemical, psychological, genetic and environmental factors interact and contribute to the onset of mental illness and severe emotional disturbance.

The majority of psychiatric disorders can be effectively treated. Treatment, which often combines medications with therapeutic and social rehabilitation interventions, can effectively alleviate the symptoms of mental illness and stabilize children and adolescents diagnosed with severe emotional disturbance.

Community support services are a critical component of recovery. Living independently, building social relationships, getting an education and holding a job are goals for most people with mental illness while others may need supports for longer periods to achieve and maintain independence.

## **HOW TO USE THIS DIRECTORY**

The Department of Mental Health (DMH) has a Central (administrative) Office, located in Boston, with five Area Offices located throughout the state. In addition, there are local service delivery sites within each Area. The DMH Areas are: Metro Boston, Southeast, Northeast, Central Massachusetts, and Western Massachusetts.

To get information about mental health services or the names of key DMH managers serving your city or town:

- 1) Locate the city or town of your residence in the alphabetical listing at the very back of the Directory; the Area is identified in parentheses after the city or town.
- 2) Locate the appropriate Area office from the Table of Contents at the front of the Directory.
- 3) Under the Area office, find your city or town under “Local Service Sites” and contact the “Person in Charge”. The "Person in Charge" will be able to provide you with information or direct you to the appropriate resource.
- 4) The names of key managers in the Department’s Central Office are also listed in this Directory.

## INDIVIDUALS WHO ARE DEAF, HARD OF HEARING, OR SPEECH DISABLED

Individuals who are deaf, hard of hearing, or speech disabled may access any of the Department of Mental Health's offices via the Massachusetts Relay Service (MassRelay). MassRelay is open 24 hours a day, 7 days a week, 365 days a year, enabling hearing people or people who do not use a text telephone (TTY) to communicate over regular telephone lines with people who are deaf, hard of hearing, or speech disabled.

A Relay Operator (OPR) will complete your call, dialing the party you wish to contact and then stay on the line to relay messages electronically via a TTY or verbally to people who can hear.

Relay Operators provide exact transcriptions of what they hear and speak what is typed to them, unless the caller directs them to do otherwise. All relay calls are confidential.

### MassRelay Numbers

Universal Access	711
TTY	1-800-439-2370
Voice/Speech to Speech Relay (STS)	1-800-439-0183

### To Place a Call Using MassRelay

1. Dial **711** in Massachusetts or **1-800-439-0183** from anywhere. TTY users should dial **1-800-439-2370**.
2. A Relay Operator will answer the call. Inform the Relay Operator either verbally or via the TTY of the number of the person you are calling and the connection will be made.
3. The Relay Operator will type the spoken words to the hearing impaired person's TTY and read/voice the typed words from the TTY back to the non hearing impaired person.
4. The non hearing impaired person should speak slowly and directly to the hearing impaired person, not to the Relay Operator.
5. The non hearing impaired person should say "Go Ahead" each time they finish their part of the conversation so the hearing impaired person can respond.

## INDIVIDUALS WHO ARE DEAF, HARD OF HEARING, OR SPEECH DISABLED

### How to use Video Relay Service

Video Relay Services- VRS allows deaf and hard of hearing individuals to have telephone conversations with hearing people. Video relay calls are placed with real-time video connection through videophone connected to a TV monitor. Using a videophone, an interpreter relays the conversation between the two parties. The deaf user sees an ASL interpreter on the monitor and signs to the interpreter, who then calls the hearing user via a standard phone line and relays the conversation between them.

### Video Relay Service Numbers

Video Relay Service	<b>North County Site Office</b> Video Phone: (978) 627-4468 <b>Springfield Site Office</b> Video Phone: (413) 301-0914 <b>Metro North Site Office</b> Video Phone: (339) 219-6119 <b>Westborough Site Office</b> Video Phone: (508) 948-0605 <b>Lindemann/Cambridge/Somerville Site Office</b> Video Phone: (857) 366 4215
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**Department of Mental Health  
Central Office  
25 Staniford Street  
Boston, MA 02114**

**Direct Dial:** (617) 626-8000

**Operator:** (617) 626-8000

[www.mass.gov/dmh](http://www.mass.gov/dmh)

**Joan Mikula, Commissioner** (617) 626-8123

Marianne Callinan, Assistant to the Commissioner/Office Manager (617) 626-8123

**Joy Connell, Director of Diversity** (617) 626-8133

**Crystal Collier, Chief of Staff** (617) 626-8031

Daniela Trammell, Director of Communications and Community Engagement (617) 626-8124

Stephen Cidlevich, Director of Constituent Affairs (617) 626-8140

Katherine Gallant, Director of Investigations (617) 626-8108

Robert Walker, Office of Recovery and Empowerment (617) 626-8275

Startese Sims, Director of Human Rights (617) 626-8218

Jay Tallman, Director of Policy (617) 626-8179

Tina Sang, Office of Multicultural Affairs (617) 626-8316

**Lester Blumberg, General Counsel, Legal Office** (617) 626-8233

Debra Leggett, Deputy General Counsel, Director of Privacy and Data Access (617) 626-8160

“Send emails to [DMHPrivacyOfficer@MassMail.State.MA.US](mailto:DMHPrivacyOfficer@MassMail.State.MA.US)”

Jane Trott, Information Security Officer (617) 626-8186

**Emily Sherwood, Deputy Commissioner for Child, Youth, and Family Services** (617) 626-8086

Kelly English, Director of Children’s Behavioral Health Knowledge Center (617) 626-8654

Janice LeBel, Director of Systems Transformation (617) 626-8085

Christina Fluet, Director of Planning and Policy Development (617) 626-8188

Carol Murphy, Director of Caring Together (617) 626-8698

Department of Mental Health – Central Office continued

<b>Kathy Sanders, M.D., Deputy Commissioner for Clinical and Professional Services</b>	(617) 626-8059
Janet Ross, Assistant Commissioner for Clinical and Professional Services/Director of Licensing	(617) 626-8279
Teresa Anderson, Assistant Commissioner for Quality, Utilization and Analysis	(617) 626-8308
David Tringali, Director of Quality Improvement	(617) 626-8247
Vacant, Assistant Commissioner for Program Development and Interagency Planning	
<b>Stephen Barnard, Deputy Commissioner for Management and Budget</b>	(617) 626-8305
Vacant, Director of Finance	(617) 626-8023
Jessica Soares-Cabral, Human Resources Liaison	(617) 626-8306
<b>Brooke Doyle, Deputy Commissioner for Mental Health Services</b>	(617) 626-8097
Beth Lucas, Assistant Commissioner of Mental Health Services	(617) 626-8084
<b>Nancy Connolly, Assistant Commissioner for Forensic Services</b>	(617) 626-8288
Matthew Broderick, Manager of Forensic Operations and Policy	(617) 626-8122
Anthony Riccitelli, Manager of Community Forensic and Correctional Services	(508) 977-3242 (Taunton) (774) 420-3135 (Worcester)
<u><i>Women's Recovery from Addictions Program (WRAP)</i></u>	
Rasim Arikan, M.D, Program Medical Director	508 977-3047
Teri St. Pierre, Program Director	508 977-3470
<b><i>Information &amp; Referral Specialist</i></b>	<b>1-800-221-0053*</b>
*Active during business hours only, Monday through Friday, 8:45 a.m. to 5:00 p.m.	

**Metro Boston Area**  
**Patricia Kenny, Area Director**  
*Emilio Zirpolo, Director of Field Operations*  
*David Hoffman, M.D, Area Medical Director*  
*Cynthia St. Pierre, Director of Community Services*  
*Charlene Zuffante, Director of Child, Youth, and Family Services*  
*Stephen DeLisi, Area Forensic Director*

85 East Newton Street  
 Boston, MA 02118  
 Phone (617) 626-9200  
 Fax (617) 626-9216  
 TTY (617) 626-9257

**DMH Operated Facilities in Area**

**Massachusetts Mental Health Center**  
 75 Fenwood Road  
 Boston, MA 02115

**Telephone #**  
 (617) 626-9300  
 Fax (617) 626-9591  
 TTY (617) 626-9576

**Person in Charge**  
 Rachel Steiner  
 Center Director

**Metro Boston Mental Health Units at  
 Lemuel Shattuck Hospital**  
 170 Morton Street  
 Jamaica Plain, MA 02130

**Telephone #**  
 (617) 971-3488  
 Fax (617) 522-7888  
 TTY (617) 971-3840

**Person in Charge**  
 Jackie Lachapelle  
 Chief Operating Officer

**Metro Boston Mental Health Units at  
 Dr. Solomon Carter Fuller Mental Health Center**  
 85 East Newton Street  
 Boston, MA 02118

**Telephone #**  
 (617) 626-8700  
 Fax (617) 626-8929

**Person in Charge**  
 Mary Louise White  
 Chief Operating Office

**Local Service Sites**

**Fuller/Bay Cove Site Office**  
**Dr. Solomon Carter Fuller Mental Health Center**  
 85 East Newton Street  
 Boston, MA 02118  
*Chinatown, Dorchester, South Boston, Roxbury,  
 South End, Mattapan*

**Telephone #**  
 (617) 626-8944  
 Fax (617) 626-8884  
 TTY (617) 305-9913

**Person in Charge**  
 Terry Harrison  
 Site Director

**Lindemann/Cambridge/Somerville Site Office**  
 25 Staniford Street  
 Boston, MA 02114  
*Cambridge, Charlestown, Chelsea, Downtown Boston  
 including Beacon Hill, East Boston,  
 North End, Revere, Somerville, Winthrop*

**Telephone #**  
 (617) 626-8500  
 Fax (617) 626-8515

**Person in Charge**  
 Michele Anzaldi  
 Site Director

**Massachusetts Mental Health Center Site Office**  
 75 Fenwood Road  
 Boston, MA 02115  
*Allston, BackBay, Brighton, Brookline, Fenway,  
 Hyde Park, Jamaica Plain, Roslindale, Roxbury,  
 West Roxbury*

**Telephone #**  
 (617) 626-9300  
 Fax (617) 626-9591  
 TTY (617) 626-9576

**Person in Charge**  
 Rachel Steiner  
 Site Director

**The following municipalities are covered by the Metro Boston Area:**

Allston	Cambridge	East Boston	Revere	South Boston
Boston	Charlestown	Hyde Park	Roslindale	West Roxbury
Brighton	Chelsea	Jamaica Plain	Roxbury	Winthrop
Brookline	Dorchester	Mattapan	Somerville	

**Southeast Area**  
**Howard Baker-Smith, Area Director**  
*Eric Pilsmaker, Director of Field Operations*  
*Theo Manschreck, M.D., Area Medical Director*  
*Janet Feingold, Director of Community Services*  
*Julia Meehan, Director of Child, Youth, and Family Services*  
*Mary O'Regan, Ph.D., Area Forensic Director*

165 Quincy Street  
Brockton, MA 02302  
Phone (508) 897-2000  
Fax (508) 897-2024  
TTY (508) 897-2102

**DMH Operated Facilities in Area**

**Brockton Multi-Service Center**

165 Quincy Street  
Brockton, MA. 02302

**Telephone #**

(508) 897-2000  
Fax (508) 897-2075  
TTY (617) 626-9576

**Person in Charge**

Richard Jobin  
Center Director

**Corrigan Mental Health Center**

49 Hillside Street  
Fall River, MA 02720

**Telephone #**

(508) 235-7200  
Fax (508) 235-7346  
TTY (508) 678-2460

**Person in Charge**

Francis "Frank" O'Reilly  
Center Director

**Pocasset Mental Health Center**

830 County Road  
Pocasset, MA 02559

**Telephone #**

(508) 564-9600  
Fax (508) 564-9700  
TTY (508) 564-9677

**Person in Charge**

Naomi Tavares-Silva  
Center Director

**Taunton State Hospital**

60 Hodges Avenue or  
PO Box 4007  
Taunton, MA 02780

**Telephone #**

(508) 977-3000  
Fax (508) 977-3751  
TTY (508) 977-3794

**Person in Charge**

James Gedra  
Chief Operating Officer

**Local Service Sites**

**Brockton Site Office**

**Brockton Multi-Service Center**

**165 Quincy Street**  
**Brockton, MA 02302**

*Abington, Avon, Bridgewater, Brockton,  
East Bridgewater, Easton, Holbrook, Rockland,  
Stoughton, West Bridgewater, Whitman*

**Telephone #**

(508) 897-2000  
Fax (508) 897-2075  
TTY (508) 897-2102 (Crisis Unit)

**Person in Charge**

Richard Jobin  
Site Director

**Cape Cod & The Islands Site Office**

**181 North Street**  
**Hyannis, MA 02601**

*Aquinnah, Barnstable, Bourne, Brewster,  
Chatham, Chilmark, Cotuit, Dennis, Eastham,  
Edgartown, Falmouth, Gay Head, Harwich, Hyannis,  
Mashpee, Nantucket, Oak Bluffs, Orleans,  
Osterville, Provincetown, Sandwich, Tisbury,  
Truro, Vineyard Haven, Wellfleet, West  
Tisbury, Woods Hole, Yarmouth*

**Telephone #**

(508) 957-0900  
Fax (508) 957-0965  
TTY (508) 771-3907

**Person in Charge**

Naomi Tavares-Silva  
Site Director

**Local Service Sites – Continued**

**Fall River Site Office**

**Corrigan Mental Health Center**

**49 Hillside Street**

**Fall River, MA 0272**

*Fall River, Freetown, Somerset, Swansea,  
Westport*

**Telephone #**

(508) 235-7200

Fax (508) 235-7346

TTY (508) 678-2460

**Person in Charge**

Francis “Frank” O’Reilly  
Site Director

**New Bedford Site Office**

**888 Purchase Street**

**New Bedford, MA 02740**

*Acushnet, Dartmouth, Fairhaven, Gosnold,  
Marion, Mattapoisett, New Bedford, Onset,  
Rochester, Wareham*

**Telephone #**

(508) 996-7900

Fax (508) 999-1331

TTY (508) 994-2338

**Person in Charge**

Lynne Olsen-Vieira  
Site Director

**Plymouth Site Office**

**38 Industrial Park Road**

**Plymouth, MA 02360**

*Carver, Duxbury, Halifax, Hanover, Hanson,  
Kingston, Marshfield, Pembroke, Plymouth,  
Plympton*

**Telephone #**

(508) 732-3000

Fax (508) 746-3224

TTY (508) 746-0847

**Person in Charge**

Sarah Stanley  
Site Director

**Quincy Site Office**

**Quincy Mental Health Center**

**460 Quincy Avenue**

**Quincy, MA 02169**

*Braintree, Cohasset, Hingham, Hull, Milton ,  
Norwell, Quincy, Randolph, Scituate,  
Weymouth*

**Telephone #**

(617) 984-1000

Fax (617) 984-1040

TTY (617) 984-1041

**Person in Charge**

Mona MacKinnon  
Site Director

**Taunton/Attleboro Site Office**

**60 Hodges Avenue or P.O. Box 4007**

**Taunton, MA 02780**

*Attleboro, Berkley, Dighton, Lakeville,  
Mansfield, Middleboro, North Attleboro,  
Norton, Raynham, Rehoboth, Seekonk, Taunton*

**Telephone #**

(508) 977-3150

Fax (508) 977-3752

TTY (508) 977-3696

**Person in Charge**

Daniel Fisher  
Site Director

**The following municipalities are covered by the Southeast Area:**

Abington	Cohasset	Gosnold	Mattapoisett	Pocasset	Tisbury
Acushnet	Cotuit	Halifax	Middleborough	Provincetown	Truro
Aquinnah	Dartmouth	Hanover	Milton	Quincy	Vineyard Haven
Attleboro	Dennis	Hanson	Nantucket	Randolph	Wareham
Avon	Dighton	Harwich	New Bedford	Raynham	Wellfleet
Barnstable	Duxbury	Hingham	North Attleboro	Rehoboth	West Bridgewater
Berkley	East Bridgewater	Holbrook	Norton	Rochester	Westport
Bourne	Eastham	Hull	Norwell	Rockland	West Tisbury
Braintree	Easton	Hyannis	Oak Bluffs	Sandwich	Weymouth
Brewster	Edgartown	Kingston	Onset	Scituate	Whitman
Bridgewater	Fairhaven	Lakeville	Orleans	Seekonk	Woods Hole
Brockton	Fall River	Mansfield	Osterville	Somerset	Yarmouth
Carver	Falmouth	Marion	Pembroke	Stoughton	
Chatham	Freetown	Marshfield	Plymouth	Swansea	
Chilmark	Gay Head	Mashpee	Plympton	Taunton	

## **Northeast Area**

***Susan C. Wing, Area Director***

*Michael Curtis, Director of Field Operations*

*Daniel Breslin, M.D., Area Medical Director*

*Kenneth Mitchell, M.D., Area Medical Director*

*Linda Simons, Director of Community Services*

*Laurie Gobeil, Director of Child, Youth, and Family Services*

*Karin Orr, Area Forensic Director*

P.O. Box 387  
365 East Street  
Tewksbury, MA 01876-0387  
Phone (978) 863-5000  
Fax (978) 863-5091  
TTY (978) 640-1193

### **DMH Operated Facilities in Area**

#### **Hathorne Units**

##### **Tewksbury Hospital**

365 East Street  
Tewksbury, MA 01876

#### **Telephone #**

(978) 851-7321 ext.  
2859  
Fax (978) 851-1029

#### **Person in Charge**

Marilyn Feitelberg  
Chief Operating Officer

### **Local Service Sites**

#### **Acton Site Office**

##### **35 Nagog Park, 2<sup>nd</sup> Floor**

##### **Acton, MA 01720**

*Acton, Arlington, Bedford, Belmont,  
Boxborough, Burlington, Carlisle, Concord,  
Lexington, Lincoln, Littleton, Maynard, Stow,  
Waltham, Watertown, Wilmington, Winchester,  
Woburn*

#### **Telephone #**

(978) 206-2100  
Fax (978) 206-2127  
TTY (978) 206-2126

#### **Person in Charge**

Lynne Musto  
Site Director

#### **Essex North Site Office**

##### **280 Merrimack Street, 3rd Floor**

##### **Lawrence, MA 01843**

*Amesbury, Andover, Boxford, Bradford, Byfield,  
Georgetown, Groveland, Haverhill, Lawrence,  
Merrimac, Methuen, Newbury, Newburyport, North  
Andover, Rowley, Salisbury, West Newbury*

#### **Telephone #**

(978) 738-4500  
Fax (978) 738-4559  
TTY (978) 738-4558

#### **Person in Charge**

Steven Noroian  
Site Director

#### **Lowell Site Office**

##### **Solomon Mental Health Center**

##### **391 Varnum Avenue**

##### **Lowell, MA 01851**

*Billerica, Chelmsford, Dracut, Dunstable, Lowell,  
Tewksbury, Tyngsboro, Westford*

#### **Telephone #**

(978) 322-5000  
Fax (978) 322-5077  
TTY (978) 458-6142

#### **Person in Charge**

Eva Toscano  
Site Director

#### **Lynn Site Office**

##### **330 Lynnway, Suite 201**

##### **Lynn, MA 01902**

*Lynn, Lynnfield, Nahant, Saugus, Swampscott*

#### **Telephone #**

(781) 477-2070  
Fax (781) 477-2071  
TTY (781) 477-2075

#### **Person in Charge**

Dolores Ouimette  
Site Director

**Local Service Sites – Continued**

**Metro North Site Office**  
**27 Water Street, Suite 301**  
**Wakefield, MA 01880**

*Everett, Malden, Medford, Melrose,  
North Reading, Reading, Stoneham, Wakefield*

**Telephone #**  
(781) 224-7900  
Fax (781) 224-7937  
TTY (781) 224-7935

**Person in Charge**  
Edward Henrichs  
Site Director

**North Shore Site Office**  
**45 Congress Street, Suite 4120**  
**Salem, MA 01970**

*Beverly, Danvers, Essex, Gloucester, Hamilton,  
Hathorne, Ipswich, Manchester, Marblehead,  
Middleton, Peabody, Rockport, Salem, Topsfield,  
Wenham*

**Telephone #**  
(978) 741-7300  
Fax (978) 741-7340  
TTY (978) 741-7360

**Person in Charge**  
Fred Hammdorff  
Site Director

**The following municipalities are covered by the Northeast Area:**

Acton	Dracut	Manchester	Salem
Amesbury	Dunstable	Marblehead	Salisbury
Andover	Essex	Maynard	Saugus
Arlington	Everett	Medford	Stoneham
Bedford	Georgetown	Melrose	Stow
Belmont	Gloucester	Merrimac	Swampscott
Beverly	Hamilton	Methuen	Tewksbury
Billerica	Haverhill	Middleton	Topsfield
Boxborough	Ipswich	Nahant	Tyngsborough
Boxford	Lawrence	North Andover	Wakefield
Bradford	Lexington	North Reading	Waltham
Burlington	Lincoln	Newbury	Watertown
Byfield	Littleton	Newburyport	Wenham
Carlisle	Lowell	Peabody	Westford
Chelmsford	Lynn	Reading	West Newbury
Concord	Lynnfield	Rockport	Wilmington
Danvers	Malden	Rowley	Winchester
			Woburn

**Central Massachusetts Area**  
**Susan Sciaraffa, Area Director**  
*Michael Farrah, Director of Field Operations*  
*????, M.D., Area Medical Director*  
*Brian Minchoff, Director of Community Services*  
*Carly Sebastian, Director of Child, Youth, and Family Services*  
*Kathleen Cahill Area Forensic Director*

Farmhouse  
361 Plantation Street  
1st Floor  
Worcester, MA 01605  
Phone (774) 420-3140  
Fax (774) 420-3165  
IPTTY (774) 420-3155

**DMH Operated Facilities in Area**

**Worcester Recovery Center and Hospital**  
309 Belmont Street  
Worcester, MA 01604

**Telephone #**  
(508) 368-4000  
Fax (508) 363-1515  
TTY (508) 752-0127

**Person in Charge**  
Eric Carpenter  
Chief Executive Officer  
  
Jacqueline Ducharme  
Chief Operating Officer

**Local Service Sites**

**North County Site Office**  
**515 Main Street**  
**Fitchburg, MA 01420**

*Ashburnham, Ashby, Ayer, Barre, Berlin, Bolton,  
Clinton, Fitchburg, Gardner, Gilbertville, Groton,  
Hardwick, Harvard, Hubbardston, Lancaster,  
Leominster, Lunenburg, New Braintree, Oakham,  
Pepperell, Princeton, Rutland, Shirley, Sterling,  
Templeton, Townsend, Westminster, Winchendon*

**Telephone #**  
(978) 353-4400  
Fax (978) 348-1275  
TTY (978) 343-2637

**Person in Charge**  
Beth Cafarella  
Site Director

**South County Site Office**  
**40 Institute Road, Oaks "B" Bldg.**  
**North Grafton, MA 01536**

*Bellingham, Blackstone, Brimfield, Brookfield,  
Charlton, Douglas, Dudley, East Brookfield, Franklin,  
Grafton, Holland, Hopedale, Medway, Mendon,  
Milford, Millbury, Millville, Northbridge, North  
Brookfield, North Grafton, Oxford, Southbridge,  
Spencer, Sturbridge, Sutton, Upton, Uxbridge, Wales,  
Warren, Webster, West Brookfield, Whitinsville*

**Telephone #**  
(508) 887-1100  
Fax (508) 887-1166  
TTY (508) 887-8932

**Person in Charge**  
Patricia Surette  
Site Director

**Worcester County Site Office**  
**361 Plantation Street, - 2<sup>nd</sup> Floor**  
**Worcester, MA 01605**

*Auburn, Boylston, Holden, Leicester, Paxton,  
Shrewsbury, West Boylston, Worcester*

**Telephone #**  
(774) 420-3100  
Fax (774) 420-3111  
TTY (774) 420-3110

**Person in Charge**  
Pamela Druzbecki  
Site Director



**Local Service Sites – Continued**

**Canton Site Office**

**Massachusetts Hospital School**

**Donovan Building – 2<sup>nd</sup> Floor**

**5 Randolph Street**

**Canton, MA 02021**

*Canton, Dedham, Foxboro, Medfield, Millis,  
Needham, Newton, Norfolk, Norwood, Plainville,  
Sharon, Walpole, Wellesley, Weston, Westwood,  
Wrentham*

**Telephone #**

(781) 401-9700

Fax (781) 401-9721

TTY (781) 401-9701

**Person in Charge**

Emily Colonna

Site Director

**Westborough Site Office**

**Hadley Building**

**167 Lyman Street**

**Westborough, MA 01581**

*Ashland, Dover, Framingham, Holliston,  
Hopkinton, Hudson, Marlborough, Natick,  
Northborough, Sherborn, Southborough, Sudbury,  
Wayland, Westborough*

**Telephone #**

(508) 616-2801

Fax (508) 616-2864

TTY (508) 616-2820

**Person in Charge**

Ellen Alfaro

Site Director

**The following municipalities are covered by the Central Mass Area:**

Ashburnham	Gardner	Natick	Sturbridge
Ashby	Gilbertville	Needham	Sudbury
Ashland	Grafton	New Braintree	Sutton
Auburn	Groton	Newton	Templeton
Ayer	Harvard	Norfolk	Townsend
Barre	Hardwick	Northbridge	Upton
Bellingham	Holden	North Brookfield	Uxbridge
Berlin	Holliston	North Grafton	Wales
Blackstone	Holland	Norwood	Walpole
Bolton	Hopedale	Oakham	Warren
Boylston	Hopkinton	Oxford	Webster
Brimfield	Hubbardston	Paxton	Wellesley
Canton	Hudson	Pepperell	West Boylston
Brookfield	Lancaster	Plainville	West Brookfield
Charlton	Leicester	Princeton	Westborough
Clinton	Leominster	Rutland	Westminster
Dedham	Lunenburg	Sharon	Weston
Douglas	Marlborough	Sherborn	Westwood
Dover	Medfield	Shirley	Whitinsville
Dudley	Medway	Shrewsbury	Winchendon
East Brookfield	Mendon	Southbridge	Worcester
Fitchburg	Milford	Southborough	Wrentham
Foxboro	Millbury	Southbridge	
Framingham	Millis	Spencer	
Franklin	Millville	Sterling	

## Western Massachusetts Area

**Julie Schwager, Area Director**

*Michael Farrah, Director of Field Operations*

*Andrea Stone, M.D., Area Medical Director*

*Thomas Moriarty, Director of Community Services*

*Sean Barry, Director of Child, Youth, and Family Services*

*John Barber, Area Forensic Director*

1 Prince Street  
Northampton, MA 01060  
Phone (413) 587-6200  
Fax (413) 587-6203  
TTY (413) 586-6592

### **Local Service Sites**

#### **Berkshire Site Office**

**333 East Street**

**Pittsfield, MA 01201**

*Adams, Alford, Becket, Cheshire, Clarksburg, Dalton, Egremont, Florida, Great Barrington, Hancock, Hinsdale, Housatonic, Lanesboro, Lee, Lenox, Monroe, Monterey, Mount Washington, New Ashford, New Marlboro, North Adams, Otis, Peru, Pittsfield, Richmond, Sandisfield, Savoy, Sheffield, Stockbridge, Tyringham, Washington, West Stockbridge, Williamstown, Windsor*

#### **Telephone #**

(413) 395-2000

Fax (413) 395-2018

TTY (413) 443-8294

#### **Person in Charge**

Chris Haley

Site Director

#### **Franklin/North Quabbin Site Office**

**13 Prospect Street**

**Greenfield, MA 01301**

*Ashfield, Athol, Bernardston, Buckland, Charlemont, Colrain, Conway, Deerfield, Erving, Gill, Greenfield, Hawley, Heath, Leverett, Leyden, Montague, New Salem, Northfield, Orange, Petersham, Phillipston, Rowe, Royalston, Shelburne, Shutesbury, Sunderland, Turners Falls, Warwick, Wendell, Whately*

#### **Telephone #**

(413) 772-5600

Fax (413) 772-5638

TTY (413) 772-3076

#### **Person in Charge**

Karen Krawczyk

Site Director

#### **Hampshire Site Office**

**1 Prince Street**

**Northampton, MA 01060**

*Amherst, Chesterfield, Cummington, Easthampton, Goshen, Hadley, Hatfield, Middlefield, Northampton, Pelham, Plainfield, Westhampton, Williamsburg, Worthington*

#### **Telephone #**

(413) 587-6200

Fax (413) 587-5333

TTY (413) 586-6592

#### **Person in Charge**

Anne Marie Martineau

Site Director

#### **Holyoke/Chicopee Site Office**

**140 High Street, Suite 525**

**Springfield, MA 01105**

*Belchertown, Bondsville, Chicopee, Granby, Holyoke, Ludlow, Monson, Palmer, South Hadley, Southampton, Thorndike, Three Rivers, Ware*

#### **Telephone #**

(413) 452-2300

Fax (413) 452-2372

TTY (413) 747-7240

#### **Person in Charge**

Brad Cole

Site Director

**Local Service Sites – Continued**

**Springfield Site Office**  
**140 High Street, Suite 525**  
**Springfield, MA 01105**

*East Longmeadow, Hampden, Longmeadow,  
Springfield, Wilbraham*

**Telephone #**  
(413) 452-2300  
Fax (413) 452-2306  
TTY (413) 747-7240

**Person in Charge**  
Jennifer Dugan  
Site Director

**Westfield Site Office**  
**1 Prince Street**  
**Northampton, MA 01060**

*Agawam, Blandford, Chester, Granville, Huntington,  
Montgomery, Russell, Southwick, Tolland, Westfield,  
West Springfield*

**Telephone #**  
(413) 587-6200  
Fax (413) 587-6444  
TTY (413) 586-6592

**Person in Charge**  
Mark Goodwin  
Site Director

**The following municipalities are covered by the Western Mass Area:**

Adams	Deerfield	Lanesborough	Palmer	Thorndike
Agawam	Easthampton	Lee	Pelham	Three Rivers
Alford	East Longmeadow	Lenox	Peru	Tolland
Amherst	Egremont	Leverett	Petersham	Turner Falls
Ashfield	Erving	Leyden	Phillipston	Tyringham
Athol	Florida	Longmeadow	Pittsfield	Ware
Becket	Gill	Ludlow	Plainfield	Warwick
Belchertown	Goshen	Middlefield	Richmond	Washington
Bernardston	Granby	Monroe	Rowe	Wendell
Blandford	Granville	Monson	Royalston	Westfield
Bondsville	Great Barrington	Montague	Russell	Westhampton
Buckland	Greenfield	Monterey	Sandisfield	West Springfield
Charlemont	Hadley	Montgomery	Savoy	West Stockbridge
Cheshire	Hampden	Mt. Washington	Sheffield	Whately
Chester	Hancock	New Ashford	Shelburne	Wilbraham
Chesterfield	Hatfield	New Marlborough	Shutesbury	Williamsburg
Chicopee	Hawley	New Salem	South Hadley	Williamstown
Clarksburg	Heath	North Adams	Southampton	Windsor
Colrain	Hinsdale	Northfield	Southwick	Worthington
Conway	Holyoke	Northampton	Springfield	
Cummington	Housatonic	Orange	Stockbridge	
Dalton	Huntington	Otis	Sunderland	

## Alphabetical Listing of Massachusetts Cities, Towns and Area Offices Covered by DMH

Abington (Southeast)	Charlemont (Western)	Gill (Western)	Longmeadow (Western)
Acton (Northeast)	Charlestown (Metro Boston)	Gloucester (Northeast)	Lowell (Northeast )
Acushnet (Southeast)	Charlton (Central)	Goshen (Western)	Ludlow (Western)
Adams (Western)	Chatham (Southeast)	Gosnold (Southeast)	Lunenburg (Central)
Agawam (Western)	Chelmsford (Northeast)	Grafton (Central)	Lynn (Northeast )
Alford (Western)	Chelsea (Metro Boston)	Granby (Western)	Lynnfield (Northeast)
Allston (Metro Boston)	Cheshire (Western)	Granville (Western)	Malden (Northeast)
Amesbury (Northeast)	Chester (Western)	Great Barrington (Western)	Manchester (Northeast)
Amherst (Western)	Chesterfield (Western)	Greenfield (Western)	Mansfield (Southeast)
Andover (Northeast)	Chicopee (Western)	Groton (Central)	Marblehead (Northeast)
Aquinnah (Southeast)	Chilmark (Southeast)	Groveland (Northeast)	Marion (Southeast)
Arlington (Northeast)	Clarksburg (Western)	Hadley (Western)	Marlborough (Central)
Ashburnham (Central)	Clinton (Central)	Halifax (Southeast)	Marshfield (Southeast)
Ashby (Central)	Cohasset (Southeast)	Hamilton (Northeast)	Mashpee (Southeast)
Ashfield (Western)	Concord (Northeast)	Hampden (Western)	Mattapan (Metro Boston)
Ashland (Central)	Conway (Western)	Hancock (Western)	Mattapoisett (Southeast)
Athol (Western)	Cotuit (Southeast)	Hanover (Southeast)	Maynard (Northeast)
Attleboro (Southeast)	Cummington (Western)	Hanson (Southeast)	Medfield (Central)
Auburn (Central)	Dalton (Western)	Hardwick (Central)	Medford (Northeast)
Avon (Southeast)	Danvers (Northeast)	Harvard (Central)	Medway (Central)
Ayer (Central)	Dartmouth (Southeast)	Harwich (Southeast)	Melrose (Northeast)
Barnstable (Southeast)	Dedham (Central)	Hatfield (Western)	Mendon (Central)
Barre (Central)	Deerfield (Western)	Hathorne (Northeast)	Merrimac (Northeast)
Becket (Western)	Dennis (Southeast)	Haverhill (Northeast)	Methuen (Northeast)
Bedford (Northeast)	Dighton (Southeast)	Hawley (Western)	Middleborough (Southeast)
Belchertown (Western)	Dorchester (Metro Boston)	Heath (Western)	Middlefield (Western)
Bellingham (Central)	Douglas (Central)	Hingham (Southeast)	Middleton (Northeast)
Belmont (Northeast)	Dover (Central)	Hinsdale (Western)	Milford (Central)
Berkley (Southeast)	Dracut (Northeast)	Holbrook (Southeast)	Millbury (Central)
Berlin (Central)	Dudley (Central)	Holden (Central)	Millis (Central)
Bernardston (Western)	Dunstable (Northeast)	Holland (Central)	Millville (Central)
Beverly (Northeast)	Duxbury (Southeast)	Holliston (Central)	Milton (Southeast)
Billerica (Northeast)	East Boston (Metro Boston)	Holyoke (Western)	Monroe (Western)
Blackstone (Central)	East Bridgewater (Southeast)	Hopedale (Central)	Monson (Western)
Blandford (Western)	East Brookfield (Central)	Hopkinton (Central)	Montague (Western)
Bolton (Central)	East Longmeadow (Western)	Housatonic (Western)	Monterey (Western)
Bondsville (Western)	Eastham (Southeast)	Hubbardston (Central)	Montgomery (Western)
Boston (Metro Boston)	Easthampton (Western)	Hudson (Central)	Mount Washington (Western)
Bourne (Southeast)	Easton (Southeast)	Hull (Southeast)	Nahant (Northeast)
Boxborough (Northeast)	Edgartown (Southeast)	Huntington (Western)	Nantucket (Southeast)
Boxford (Northeast)	Egremont (Western)	Hyannis (Southeast)	Natick (Central)
Boylston (Central)	Erving (Western)	Hyde Park (Metro Boston)	Needham (Central)
Bradford (Northeast)	Essex (Northeast)	Ipswich (Northeast)	New Ashford (Western)
Braintree (Southeast)	Everett (Northeast)	Jamaica Plain (Metro Boston)	New Bedford (Southeast)
Brewster (Southeast)	Fairhaven (Southeast)	Kingston (Southeast)	New Braintree (Central)
Bridgewater (Southeast)	Fall River (Southeast)	Lakeville (Southeast)	New Marlborough (Western)
Brighton (Metro Boston)	Falmouth (Southeast)	Lancaster (Central)	New Salem (Western)
Brimfield (Central)	Fitchburg (Central)	Lanesborough (Western)	Newbury (Northeast)
Brockton (Southeast)	Florida (Western)	Lawrence (Northeast)	Newburyport (Northeast)
Brookfield (Central)	Foxboro (Central)	Lee (Western)	Newton (Central)
Brookline (Metro Boston)	Framingham (Central)	Leicester (Central)	Norfolk (Central)
Buckland (Western)	Franklin (Central)	Lenox (Western)	North Adams (Western)
Burlington (Northeast)	Freetown (Southeast)	Leominster (Central)	North Andover (Northeast)
Byfield (Northeast)	Gardner (Central)	Leverett (Western)	North Attleboro (Southeast)
Cambridge (Metro Boston)	Gay Head (Southeast)	Lexington (Northeast)	North Brookfield (Central)
Canton (Central)	Georgetown (Northeast)	Leyden (Western)	North Grafton (Central)
Carlisle (Northeast)	Gilbertville (Central)	Lincoln (Northeast)	
Carver (Southeast)		Littleton (Northeast)	

## Alphabetical Listing of Massachusetts Cities, Towns and Area Offices Covered by DMH

North Reading (Northeast)	Salisbury (Northeast)	Vineyard Haven ((Southeast)
Northampton (Western)	Sandisfield (Western)	Wakefield (Northeast)
Northborough (Central)	Sandwich (Southeast)	Wales (Central)
Northbridge (Central)	Saugus (Northeast)	Walpole (Central)
Northfield (Western)	Savoy (Western)	Waltham (Northeast)
Norton (Southeast)	Scituate (Southeast)	Ware (Western)
Norwell (Southeast)	Seekonk (Southeast)	Wareham (Southeast)
Norwood (Central)	Sharon (Central)	Warren (Central)
Oak Bluffs (Southeast)	Sheffield (Western)	Warwick (Western)
Oakham (Central)	Shelburne (Western)	Washington (Western)
Onset (Southeast)	Sherborn (Central)	Watertown (Northeast)
Orange (Western)	Shirley (Central)	Wayland (Central)
Orleans (Southeast)	Shrewsbury (Central)	Webster (Central)
Osterville (Southeast)	Shutesbury (Western)	Wellesley (Central)
Otis (Western)	Somerset (Southeast)	Wellfleet (Southeast)
Oxford (Central)	Somerville (Metro Boston)	Wendell (Western)
Palmer (Western)	South Hadley (Western)	Wenham (Northeast)
Paxton (Central)	Southampton (Western)	West Boylston (Central)
Peabody (Northeast)	Southborough (Central)	West Bridgewater (Southeast)
Pelham (Western)	South Boston (Metro Boston)	West Brookfield (Central)
Pembroke (Southeast)	Southbridge (Central)	West Newbury (Northeast)
Pepperell (Central)	Southwick (Western)	West Roxbury (Metro Boston)
Peru (Western)	Spencer (Central)	West Springfield (Western)
Petersham (Western)	Springfield (Western)	West Stockbridge (Western)
Phillipston (Western)	Sterling (Central)	West Tisbury (Southeast)
Pittsfield (Western)	Stockbridge (Western)	Westborough (Central)
Plainfield (Western)	Stoneham (Northeast)	Westfield (Western)
Plainville (Central)	Stoughton (Southeast)	Westford (Northeast)
Plymouth (Southeast)	Stow (Northeast)	Westhampton (Western)
Plympton (Southeast)	Sturbridge (Central)	Westminster (Central)
Pocasset (Southeast)	Sudbury (Central)	Weston (Central)
Princeton (Central)	Sunderland (Western)	Westport (Southeast)
Provincetown (Southeast)	Sutton (Central)	Westwood (Central)
Quincy (Southeast)	Swampscott (Northeast)	Weymouth (Southeast)
Randolph (Southeast)	Swansea (Southeast)	Whately (Western)
Raynham (Southeast)	Taunton (Southeast)	Whitinsville (Central)
Reading (Northeast)	Templeton (Central)	Whitman (Southeast)
Rehoboth (Southeast)	Tewksbury (Northeast)	Wilbraham (Western)
Revere (Metro Boston)	Thorndike (Western)	Williamsburg (Western)
Richmond (Western)	Three Rivers (Western)	Williamstown (Western)
Rochester (Southeast)	Tisbury (Southeast)	Wilmington (Northeast)
Rockland (Southeast))	Tolland (Western)	Winchendon (Central)
Rockport (Northeast)	Topsfield (Northeast)	Winchester (Northeast)
Roslindale (Metro Boston)	Townsend (Central)	Windsor (Western)
Rowe (Western)	Truro (Southeast)	Winthrop (Metro Boston)
Rowley (Northeast)	Turners Falls (Western)	Woburn (Northeast)
Roxbury (Metro Boston)	Tyngsborough (Northeast)	Woods Hole (Southeast)
Royalston (Western)	Tyringham (Western)	Worcester (Central)
Russell (Western)	Upton (Central)	Worthington (Western)
Rutland (Central)	Uxbridge (Central)	Wrentham (Central)
Salem (Northeast)		Yarmouth (Southeast)